

Dominguez Family Dental

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SPECIAL NOTICE TO OUR PATIENTS WITH INSURANCE:

(Please sign this document to confirm you have read and understand the following information.
You may request a copy for your records.)

Every insurance company is different and every policy is different. Many times insurance companies do not pay what we estimate they will; even when we call to verify benefit levels. We can not take responsibility for what insurance companies pay or what patient balances may be after insurance payments. In an effort to help you, as the patient and policyholder, better understand why this sometimes happens, we have compiled the following information:

- 1) Your insurance is your responsibility and you need to be aware of coverage, provisions and restrictions associated with your particular plan.
- 2) We will file your primary insurance, as a courtesy to you but if payment is not made within a three-month period it is your responsibility to pay the account in full.
- 3) We make every effort to inform you of what we estimate your portion will be for your treatment and how much will be due at each appointment. However, it is only an estimate as insurance companies pay on their own fee schedule and it is totally separate from the charges of this office. Any remaining balance is your responsibility and due within 90 days of treatment, regardless of insurance coverage.
- 4) There are many different insurance companies and each plan is designed in accordance with your particular employer in mind. While we make every effort to be as informed as possible it is your responsibility to know the particulars of your plan. Your human resource office should be able to help you with any questions.
- 5) Many plans state that you have two "free cleanings" a year but that is based on their fee schedule and not in accordance with our charges. Please be aware that this is a misleading statement on their part. It is also important to know if your insurance covers cleanings on a 6-month basis or 2 times a year. If it is once every 6 months, it is extremely important that the time between appointments be a full 6 months. Although we make every effort to follow this guideline, it is ultimately your responsibility to know your insurance guidelines. Our doctor recommends frequency limitations for cleanings and examinations based on periodontal needs not insurance coverage.
- 6) Most insurance companies are based on a calendar year maximum but some are on their own fiscal year. Please check with your policy for this information.
- 7) Some insurance companies pay for crowns on the day they are cemented (seated) and not on the day treatment was initiated. It is important that you know when your insurance company pays for this procedure, as it will affect the maximum benefits for the year.
- 8) We accept payment from your primary insurance company only. We will be happy to furnish you with all necessary information for you to receive benefits from your secondary insurance company.
- 9) Please remember to inform us of any changes in employment and/ or insurance changes so that we can keep your account up to date to better serve you.
- 10) If you have any questions about your insurance company or benefits please let us know or check with your employer so that we can all be as informed as possible concerning your dental insurance.

Signature: _____ Name (Please Print): _____

Date: _____